



# ANNUAL REPORT 2018

**Vision: A community where all residents have an opportunity for health**



**Mission: To work collaboratively to improve access to healthcare & create a healthier Aurora, with a focus on the most vulnerable & underserved**



**Increasing access!  
Expanding coverage!  
Building collaboration!**

## Who We Are

Aurora Health Alliance (AHA) has been working in and for Aurora since 2009 to improve access to care and to strengthen Aurora's healthcare system. Our members do this by working collaboratively to better recognize and understand barriers to care; by learning more about resources and services available in our community; by exploring new approaches and partnerships that strengthen the care offered; and by believing – as we do – that we can do better.

### Aurora Health Alliance Staff

Denise Denton	Executive Director (retiring Apr 2019)
Bobbie Jo Morrell	Communications Coordinator
Mandy Ashley	Program Mgr (Dec 2018 – Apr 2019)
Brooke Powers	Program Mgr (Jan-Nov 2018)

*"We are all here for one reason: to help those in need! Servicios de la Raza has benefited from our involvement with AHA by getting our programs out there. Informing others about our work creates a tremendous network."*

*"AHA meetings are a great place to promote our services."*

Our Board Members contribute their time, energy, and resources to sustain AHA.

### Aurora Health Alliance Working Board

Julie Beaubian	Children's Hospital Colorado
Deidre Callanan	CU School of Dental Medicine
Bonnie DeHart	Community Advocate
Heather Dolan	Signal Behavioral Health Network
Michelle Dossey	Arapahoe Co. Dept. Human Svcs.
Antoinette Dow	Providers Resource Clearinghouse
Susan Davis	The Medical Center of Aurora
Johanna Glaviano	The Senior Hub
Mariana Ledezma	Community Campus Partnership
Heather Logan	STRIDE Community Health Center
Molly Markert	Colorado Access
Rich McLean	Community Advocate
Keith Peterson	University of Colorado Hospital
Chanell Reed	Families Forward
Maribel Sandoval	PASCO
Mitzi Schindler	Aurora Chamber of Commerce
Kaitlin Wolff	Tri-County Health Department

## Interest Groups

Much of AHA's work is accomplished through Interest Groups. Through these gatherings, AHA provides a setting, the information, and the connections that produce and nourish new approaches and collaborations that strengthen Aurora's healthcare system. Areas of focus for the Interest Groups are determined by community needs, member-identified priorities, and AHA's capacity to make a difference in that area. On AHA's website, you can find a page for each Interest Group, with a list of participants and a library of information.

### Access to Specialty Care Interest Group

Participants: 123 Individuals, 56 Organizations

This group is sponsored by UCHHealth and focuses on understanding and addressing the barriers to accessing specialty care services.

#### Outputs:

- \* Assessment of most needed specialty care referrals
- \* *Know Where to Go* Infographic and research paper on differences between Urgent Care & Emergency Rooms.
- \* E-consult demonstration project with **RubiconMD & Doctors Care**

### Kids Interest Group

Participants: 117 Individuals, 44 Organizations

This group focuses on building community-wide collaborations and strengthening the capacity of children's health initiatives. Refugee and immigrant communities are included and engaged in these efforts.

#### Outputs:

- \* Paper on challenges with Medicaid-reimbursed transportation program
- \* *Profile of NW Aurora Refugee/Immigrant Communities*
- \* Hosts bi-annual Aurora Kids Convening with partners

### Senior Circle

Participants: 319 Individuals, 166 Organizations

This group convenes individuals and organizations engaged with Aurora's older adults and works with and supports the Aurora Commission for Seniors.

#### Outputs:

- \* *Affordable Oral Health Services for Seniors Resource Guide*
- \* *Nowhere to Go Project* – focused on vulnerable seniors stranded in emergency rooms

### Social Determinants of Health Interest Group

Participants: 94 Individuals, 35 Organizations

This group investigates and discusses social determinants of health such as childcare, transportation, food, and other factors that can impact health.

#### Outputs:

- \* Community-wide promotion of EITC tax credits
- \* Research on impact of mold on children with asthma



## Quarterly Community Meetings

In January, April, July, and October, AHA holds community meetings to report to and hear from our membership. Meetings are hosted by various community partners, and include education, networking, community announcements, and celebration.



## Aurora Smiles

To celebrate **National Children's Oral Health Month** in February 2017, AHA convened organizations committed to providing oral health services to underserved and vulnerable kids. In collaboration with a variety of community partner hosts, we offered free dental screenings and fluoride varnish to more than 100 kids in northwest Aurora, and provided their families with information about how to find an affordable dental care home in Aurora.

The success of this outreach effort and awareness that there is significant unmet need for oral health education and services in Aurora, led to the creation of the Aurora Smiles Team. Several organizations in the public and private sector are collaborating to improve access to oral health in Aurora. In late 2018, AHA received a small three-year grant from the Delta Dental Foundation of Colorado to support the Aurora Smiles work. Projects being considered include outreach to oral health providers in Aurora to encourage them to apply sealants and working with Women Infant and Children's Program (WIC) to provide oral health education, referral, and services.



## AHA 2018 Accomplishments, Events, and Milestones

- Held four Quarterly Community Meetings offering education in such topics as trauma-informed care, dental sealants, homelessness, immunizations, and balanced billing, with an average attendance of 72 people.
- Provided education, information, and networking opportunities through 27 Interest Group gatherings focused on Kids Health, Senior Resources, Access to Specialty Care, Coverage Expansion, and Social Determinants of Health.
- Coordinated a community-wide workshop, Nowhere to Go, that highlighted the plight of vulnerable seniors stranded in hospital emergency rooms. This workshop provided much of the groundwork for a three-part series on Channel 9 about the issue statewide.
- Hosted the 2018 Aurora Senior Forum, which attracted over 45 exhibitors and 275 attendees. The 2018 Forum was co-hosted by the City of Aurora, the Aurora Commission for Seniors, and the Aurora Center for Active Adults.
- Conducted a demonstration project with RubiconMD and Doctors Care to show the positive impact e-consults with specialty care physicians can have on improving access to primary care. The project was highlighted in an article in the Colorado Academy of Family Physician's April magazine.
- Grew our membership from 1,700 in December 2017, to over 2,200 December 2018!



*In October, we asked our members to describe AHA. This word cloud captures their responses.*

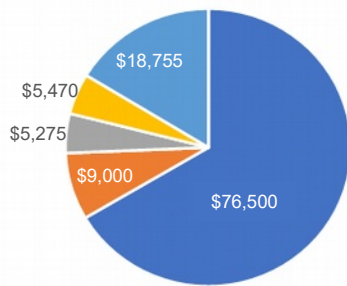


*"As a young organization, it is important to make connections with established, reputable, health-focused community partners. I've been able to grow our network and reach more potential clients through connections I've made attending AHA meetings."*

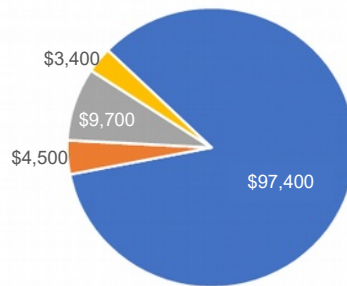
## AHA 2018 Budget Snapshot

## AHA 2018 Membership

AHA Revenues 2018



AHA Expenses 2018



■ Affiliations
■ Fee-for-Service
■ Events
■ Staffing
■ Meeting Support
■ Operations
■ Fiscal Sponsor Fee
■ Sponsorships and Donations
■ Grants

AHA thanks Aurora Mental Health Center for serving as AHA's Fiscal Sponsor.

AHA considers a "member" to be anyone who supports our mission and requests to receive AHA communications. Over 80 percent of AHA's members are individuals who work in Aurora's health care system.



## Aurora Health Alliance Affiliates

### These folks have our back!

Aurora is fortunate to have an abundance of healthcare resources. AHA believes that by working collaboratively, we can make sure that all residents have access to these resources. AHA Affiliates make an annual contribution to support AHA's work to increase access, expand coverage, and build collaboration. AHA's general operating costs are covered by Affiliations. We truly couldn't do this work without them.

We would like to recognize and thank our 2018 Affiliate Members.



*"We network together and the result is that we help people! We help more people because we spend time together at your meetings and panel. Thanks for organizing!"*

*"AHA gatherings remind me that I'm not in this alone; there are others fighting the good fight for social justice."*

### JOIN US!

If you would like to become an AHA Affiliate, please contact one of our Board members, or our new Executive Director, Mandy Ashley. Email: [mashley@aurorahealthalliance.org](mailto:mashley@aurorahealthalliance.org)