

Serving Adams, Arapahoe and Douglas Counties

". . .analyses also suggest that the COVID-19 pandemic is taking a larger economic toll on people of color. These disparities in COVID-19 reflect and compound longstanding underlying social, economic, and health inequities that stem from structural and systemic barriers across sectors, including racism and discrimination."

Kaiser Family Foundation, <u>Racial Disparities in COVID-19</u>, August 2020

Imagine if you or someone you loved needed to be isolated or quarantined... what would you need to stay home for at least 14 days?



Employment Guidance



Access to Health Care





Shelter





COVID-19 Community Services Branch (CSB)

- CSB connects people to services and supports so they can isolate or quarantine, and stop the spread of COVID-19
- TCHD case managers and three community-based partner agencies have reached out to over 1,600 individuals from May to October
- CSB staff are learning from individual experiences to advocate for systems changes

CSB Process: How do people get support?



Follow Up to make sure resource was received

Who is referred to CSB?

Referrals by County of Residence





Around half of all CSB referrals speak a language other than English. Spanish is most preferred, though Spring Institute has received referrals for clients who speak an additional 10+ languages.

What are the needs of people referred to CSB?



These are not mutually exclusive as an individual might have needs across multiple categories.

What can you do to help clients impacted by COVID-19 in need of community resources?

- 1. Share the resource list on TCHD's COVID Community Safer at Home Resources page: <u>https://</u> <u>www.tchd.org/DocumentCenter/View/7318/Community-Resour</u> <u>ce-Listing-6_29-span-incl</u>
- **2.** Guidance for Employees/Employers:

www.tchd.org/836/Safer-at-Home-Guidance-for-Businesses

https://www.tchd.org/858/Healthy-Staffing-Project

Community Partnerships to meet need



- Contracts with six community partners to provide case management services and delivery of essential goods
- Ensures continuity since all organizations will be there to offer support after the pandemic

Rent, Montgagen Gecurity deposits nges Water bill and electric phone bills Food- kids are home car repairs Salary recuperation parking tickets, towing bill Car payments laundry exterminator

snacks for kids



Challenges

Case management decreases and need increases

Isolation of aging community

Kids are home and parents are working

Kids aren't receiving the "wrap around" service fron

Physical activity reduction

Inconsistency





We Can













Serving Adams, Arapahoe and Douglas Counties



Kaitlin Wolff kwolff@tchd.org

Brandy Kramer bkramer@springinstitute.org