

## NECESITA SABER DONDE IR

Aurora tiene la fortuna de tener muchas opciones diferentes cuando tiene una necesidad de ayuda médica; no hay necesidad de ignorar un problema médico. Si usted no entiende las diferencias entre estas instalaciones podría tener un impacto en su tiempo, su cartera, y su salud. Para todas las condiciones que no son emergencias, la factura en una instalación de emergencia es por lo menos \$400 más que en las clínicas de cuidado urgente. (Center for Improving Value in Health Care, Julio 2016).



### Clínicas de Cuidado Primario

Si usted tiene una clínica que visita regularmente, esta es la mejor opción para un problema que no es una emergencia. Ellos ya le conocen y tienen sus expedientes médicos. En ocasiones tienen citas reservadas el mismo día o le refieren al lugar apropiado.



### Salas de Emergencia en el Hospital

Si usted tiene un problema médico que cree que pueda ser un peligro para su vida, o una herida donde existe una alta pérdida de sangre, llame al 911 o visite la sala de emergencia más cercana. Una sala de emergencia no es el mejor lugar para ir para las necesidades de salud que no sean graves. Es posible que pudiera tener una espera larga y costos much más altos.



### Clínicas de Ayuda Urgente

Las clínicas de ayuda urgente existen para necesidades médicas que no pueden esperar. Estas clínicas típicamente se mantienen abiertas mas tarde que otras clínicas y están abiertas los fines de semana. El costo depende en su seguro médico pero usualmente es más bajo que en la sala de emergencia.



### Salas de Emergencia Independientes

Las salas de emergencia independientes existen separadas de un hospital tradicional, pero se requiere que tengan básicamente los mismos niveles de personal y servicio que una sala de emergencia en el hospital. Ellos tratan las necesidades más graves primero y es posible que pudiera tener una espera larga si no tiene usted una emergencia grave. Para emergencias verdaderos, aceptan todo tip de seguro pero para lo que no es emergencia, usted puede terminar pagando much más por el cuidado. Los costos so mayormente debido al nivel más alto de personal y servicios requeridos. El copago de su seguro médico puede ser más caro en estas instalaciones.

**En una emergencia donde su vida o su integridad física están en peligro, llame al 9-1-1**



### Colorado Crisis Services

Si tiene un emergencia de salud mental, Aurora ofrece un Centro de Crisis 24 horas al día en 2206 Victor Street o llame al 1-844-493-8255

## INFORMES ANTES DE IR

Antes de que tenga una emergencia, o surge un problema de salud después de horas de negocio... Póngase en contacto con su compañía de seguro médico para averiguar qué instalaciones están cubiertas con su seguro, y cuál sería su copago. Encuentre o visite las instalaciones de salud de su vecindario para saber más sobre sus horas, los servicios que ofrecen, si aceptan su seguro y sus políticas de pago.

*Si usted tiene Medicaid y está enfermo y no está seguro si usted debería ir a servicios de emergencia por favor llame al 800-283-3221 para hablar con una enfermera.*

Clínicas de Ayuda URGENTE – 🕒 \$ - Menos caro y un corto tiempo de espera



**CareNow Urgent Care**

5620 S. Parker Rd, Aurora, 80015

**Concentra Urgent Care**

15234 East 38th Ave Aurora, CO 80011

**Concentra Urgent Care - Aurora North**

3448 Chambers Rd, Suite B, Aurora, CO 80011

**Concentra Urgent Care - Aurora Southeast**

10354 E Iliff Avenue Aurora, CO 80247

**NextCare Urgent Care**

18889 E Hampden Ave Aurora, CO 80013

**NextCare Urgent Care**

16727 E Smoky Hill Rd, #10D Aurora, CO 80015

**OnPoint Urgent Care**

24299 E. Smoky Hill Road # 120 Aurora, CO 80016

**Rocky Mountain Urgent Care**

20269 E Smoky Hill Rd Aurora, CO 80015

**Rocky Mountain Urgent Care**

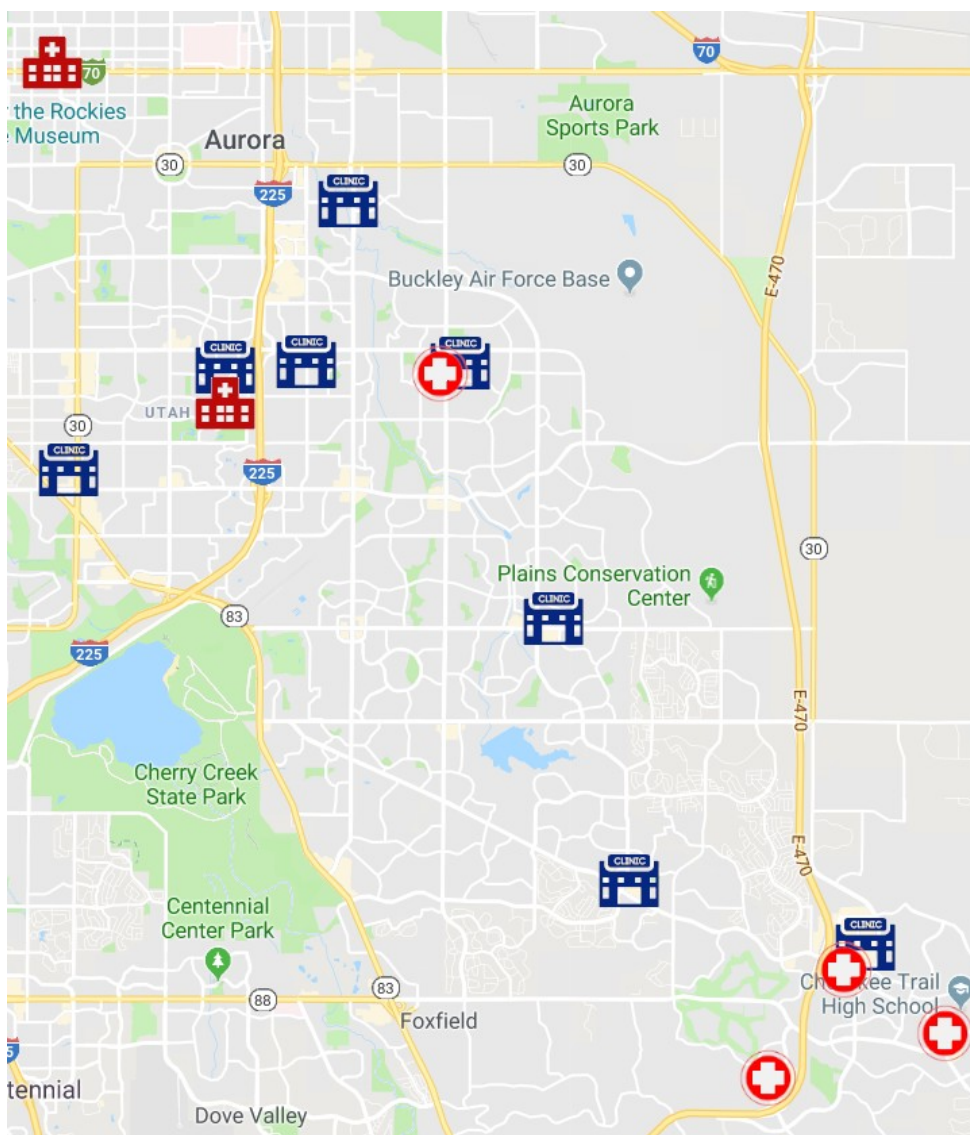
AKA Aurora Urgent Care  
13649 E Mississippi Ave, Aurora, CO 80012

**Urgent Care Kaiser Centerpoint**

14700 E Exposition Ave Aurora, CO 80012

**Zip Clinic Urgent Care**

1249 S Buckley Rd Aurora, CO 80017



Salas de EMERGENCIA  
INDEPENDIENTES

🕒 \$\$\$ Mas caro y un  
corto tiempo de espera



**Saddle Rock ER**

22500 E Dry Creek Rd  
Aurora, CO 80016

**SCL Health Saint Joseph  
Emergency**

23770 E Smoky Hill Rd  
Aurora, CO 80016

**Southlands ER**

6159 S Southlands Pkwy  
Aurora, CO 80016

**UCHealth ER**

15300 E Mississippi Ave  
Aurora, CO 80017

**UCHealth ER**

25551 E Smoky Hill Rd  
Aurora, CO 80016

Salas de EMERGENCIA  
EN EL HOSPITAL

\$\$\$ Mas caro



**The Medical Center of Aurora**

1501 S Potomac St  
Aurora, CO 80012

**UCHealth - Anschutz Medical  
Campus**

12505 E. 16th Avenue  
Aurora, CO 80045



Aurora Health Alliance (AHA) is a community alliance of healthcare organizations, public agencies, providers, civic and business leaders, and residents committed to creating a healthcare system in Aurora that meets the needs of all its residents. AHA has been working since 2010 toward three goals: Increasing Access! Expanding Coverage! Building Collaboration! To learn more, visit our website at [www.aurorahealthalliance.org](http://www.aurorahealthalliance.org).

## KNOW WHERE TO GO

Aurora is fortunate to have many different kinds of healthcare facilities to choose from when you have a healthcare need. Understanding the differences between them can have an impact on your time, your wallet, and your health. In comparison to receiving care at urgent care clinics, patients could pay substantially more for treatment at emergency facilities. For all non-emergent conditions evaluated, the bill at an emergency facility is at least \$400 more than at urgent care clinics. (Center for Improving Value in Health Care, July 2016)



### Primary Care Clinic

If you have a provider or clinic that you regularly visit, this is the best place to start when you have a healthcare need. They know you, and they have your medical records. Unless it is an emergency, call them first. They may offer walk-in appointments or be able to help you decide where to go.



### Hospital Emergency Room

If you are having a life- or limb-threatening emergency, call 9-1-1 or get to the nearest emergency room. An emergency room is not the best place to go for non-emergency health needs. You may face long waiting times and much higher costs.



### Urgent Care Clinic

These usually offer walk-in services and can treat most non-serious medical conditions like colds, allergies, cuts, and sore throats. They are often open evenings and weekends, and usually have shorter wait times than emergency rooms. The level of services and hours can vary. These clinics accept many insurance plans. The costs (out-of-pocket, cash, and/or insurance co-pays) will usually be lower than in an emergency room.



### Free-standing Emergency Room

These facilities offer emergency room services in a facility separate from a hospital. They are required to have basically the same levels of staffing and service as a hospital-based emergency room. They treat the most serious needs first, so you might have a long wait if you don't have an emergency. For true emergencies, they accept all types of insurance, but for non-emergencies, you may end up paying significantly more for care. Costs are higher because of the higher level staffing and services required. Your health insurance co-pays may be much higher at these facilities.

**For a life- or limb-threatening emergency, call 9-1-1 or get to the nearest emergency room.**



### Colorado Crisis Services

If you have a behavioral or mental health emergency, Aurora offers a 24-hour Crisis Center at 2206 Victor St, or call 1-844-493-8255.

## KNOW BEFORE YOU GO

Before you have an emergency, or an after-hours health issue arises... Contact your health insurance company to find out which facilities are covered and in your network, and what your co-pay would be. Find or visit the health facilities in your neighborhood to find out more about their hours, the services they offer, whether they accept your insurance, and their payment policies.

*\*If you are insured through Medicaid, your own co-pay amounts aren't much different, but if you go to the emergency room for non-emergencies, the cost to our health system is much higher than using a primary care or urgent care clinic for that non-emergency. For help determining what level of care you need, you can call the Medicaid Nurse Hotline anytime at 800-283-3221.*

**URGENT CARE Clinics** – 🕒 💰 - Less expensive and shorter wait time for non-emergencies



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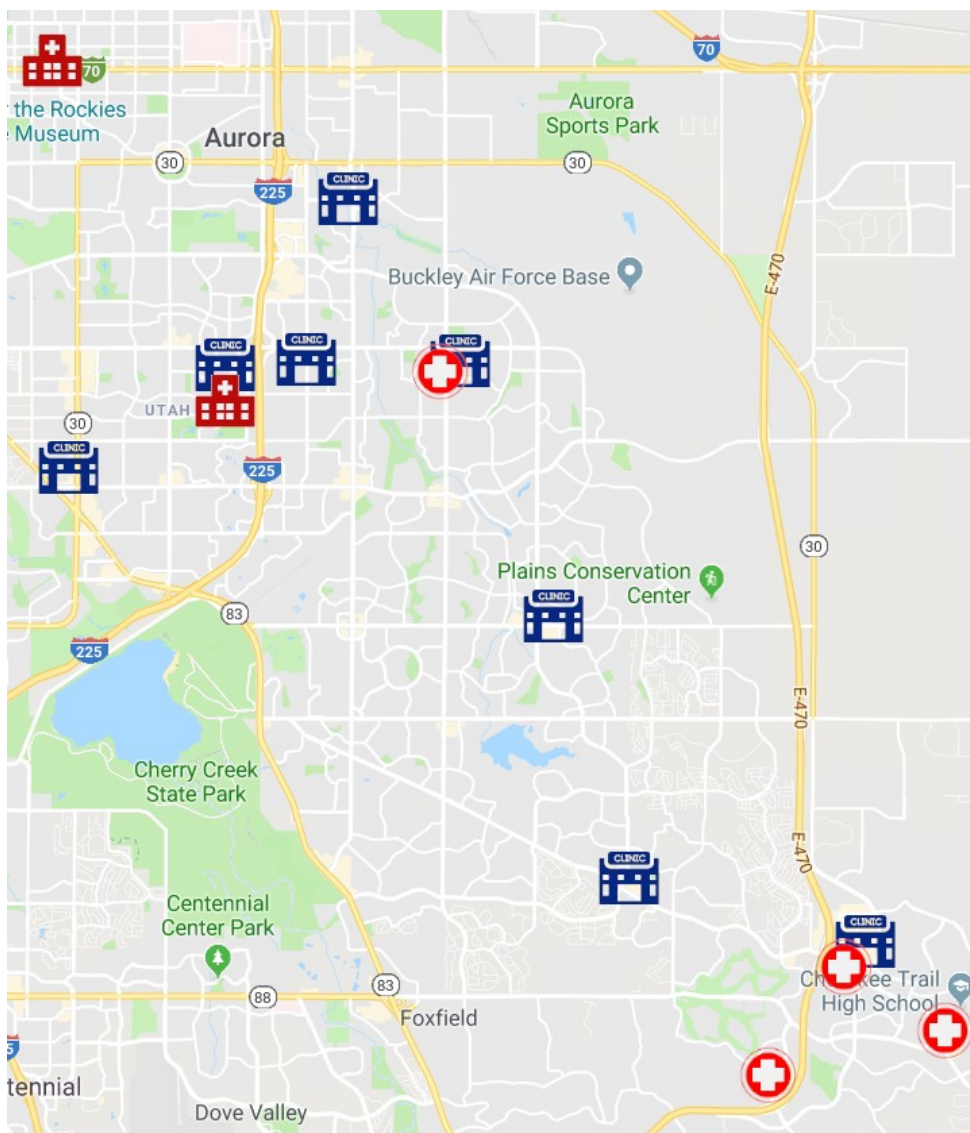
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**FREE-STANDING  
EMERGENCY ROOMS**



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and possible shorter wait time

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**Hospital EMERGENCY  
ROOMS**



\$\$\$ More expensive

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